

## Care & Operation of Your *Essentials* Windows

### **Tilt-In Double Hung Sashes:**

1. Unlock sash locks.
2. Raise lower sash at least 2-3 inches.
3. Release both tilt latches.
4. To tilt-in top sash, first tilt-in lower sash.

### **Removing Sliding Window Sashes:**

1. Unlock sash locks.
2. Slide inner sash toward center.
3. Lift sash up and bring bottom sash into house.
4. Repeat steps 2 and 3 for outside panel.

### **Cleaning Window Frames:**

Dirt marks can be easily cleaned using most household cleaners.

Register your warranty online at  
[www.MyEssentialsWarranty.com](http://www.MyEssentialsWarranty.com).

Product Purchased From: _____
Installation Date: _____
Manufacturer's Invoice Number: _____

*Essentials*  
by Sunrise Windows

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**Lifetime**  
**Non-Prorated**  
**Transferable**  
**Warranty**



# Lifetime Non-Prorated Transferable Warranty

*Essentials* by Sunrise Windows warrants to you, the original purchaser of *Essentials*, that under normal use this product will be free from defects in material and workmanship for as long as you own or reside in the home in which the windows or doors were installed. The details of the warranty are as follows:

## **PVC Frame and Sashes - Lifetime Non-Prorated Transferable Warranty**

The welded corners will never separate. The PVC extrusions will not CHIP, CRACK, DELAMINATE, PEEL, FADE, BLISTER, PIT, or WARP for as long as you live in your home. This warranty is transferable to the next homeowner.

## **Hardware - Balances - Other Moving Parts - Lifetime Non-Prorated Transferable Warranty**

All of the hardware (balances, tilt latches, rollers, and all other hardware components) is warranted against breaking, cracking, or otherwise failing for as long as you live in your home. This warranty is transferable to the next homeowner.

## **Insulated Glass - Lifetime Non-Prorated Transferable Warranty**

The insulated glass seal will not fail for as long as you live in your home. The insulated glass unit is warranted to be free from material obstruction of vision caused by film formation or dirt collection between the interior glass surfaces under Federal Specification DD-G-451C.

The appearance of condensation or frost on the inside surface of the insulated glass does not indicate a defective seal, improper installation, or faulty workmanship. This is a direct result of excess moisture in the house. When transferring the warranty, the second property owner will be entitled to a 50% discount on the cost of a new insulated unit, should the original become defective as a result of the above reasons. However, if the insulated glass unit should fail prior to ten years after the original window or door purchase, the replacement unit will be at no charge.

## **Screen - Lifetime Non-Prorated Transferable Warranty**

The screen frame is warranted against cracking, breaking, warping, or otherwise failing for as long as you live in your home. This warranty is transferable to the second property owner.

## **Procedure**

*Essentials*, or an authorized representative, reserves the right to inspect any window or door for which a warranty claim is made. We will repair or replace, at our option, products that are defective in material or workmanship. *Essentials* will then forward to the installing contractor, or to the authorized contractor nearest your home, the warranted parts at no charge. All claims should be made to the installing contractor. LABOR is not included in this Lifetime Limited Warranty. The installing dealer or distributor may charge labor fees to perform any warranty work. In no event shall *Essentials* be liable for special, incidental, or consequential damages, or for any delays in the performance of the warranty due to circumstances beyond its control.

## **The Fine Print**

Caulking, which is required in most installations, is not considered part of the product and is therefore not covered by this warranty. The only issues that could void this warranty are improper installation, acts of God, misuse, or abuse. For commercial applications, the warranty is limited to 50 years.

To transfer this warranty to a second homeowner, fill out attached Second Homeowner Warranty Transfer Registration form and forward it along with the processing fee of \$50.00 to the address on the other side of the form within 60 days of property transfer.

**Register your warranty online at [www.MyEssentialsWarranty.com](http://www.MyEssentialsWarranty.com).**