



Quality Edge Metal Roofing Products: LIFETIME LIMITED WARRANTY

Lifetime Limited Warranty

Quality Edge, Inc. warrants that its Matterhorn® painted metal roof products (the “Product”) (a) will be free from manufacturing defects if used as intended (b) will not peel, flake, chip, or crack, (c) will resist deterioration or penetration of steel substrate from hail up to and including class 4 hail (as defined by the National Weather Service), (d) will resist wind and uplift damage for winds up to 130 miles per hour, and (e) after removal of foreign surface deposits, will not chalk more than eight (8) Hunter ΔE units, and will not fade under normal weathering more than five (5) Hunter ΔE units (together the “Matterhorn® Warranty”). Color difference units are determined by ASTM D2244. Chalk erosion ratings are determined by standard methods for evaluating chalking under ASTM D4214 method A.

The Warranty is in effect for as long as the original homeowner owns the residence where Quality Edge Matterhorn® Product has been originally installed. For non-residential installations (religious buildings, schools, condominiums, cooperative housing arrangements, apartment buildings, and any other type of building or premises not owned by individual homeowners), or for property not owned by an individual (e.g., corporation, partnership, group, homeowner association, trust, religious organizations, or governmental agency), the Warranty remains in effect for 50 years, except for the chalk and fade protections that remain in effect for 30 years from the date of installation.

Residential Warranty Transfer & Process

Residential property must continue to be owned by the same property owner who installed the product for the Matterhorn® Warranty to apply. A one-time transfer is allowed from an original homeowner to a subsequent owner as long as Quality Edge is notified in writing within 60 days of the property sale. The notice must include the name of the original homeowner, name of the new homeowner, property address, description of products installed, installation date, sale date, and signature by the new owner that the new owner will abide the terms of this Matterhorn Warranty. Upon proper transfer, the Warranty will be limited to 50 years from the date of original product installation, excepting the chalk and fade protections that will be limited to 30 years from the date of original product installation, all with the following pro-rated coverage:

PRORATION SCHEDULE FOR PROPER TRANSFER TO SUBSEQUENT OWNER

YEARS AFTER INSTALLATION DATE	CHALK & FADE COVERAGE	OTHER WARRANTY COVERAGE
1 through 10	100% materials & labor	100% materials & labor
11 through 30	50% materials & 50% labor	50% materials & 50% labor
31 through 50	None	50% materials & 50% labor

Warranty Coverage

This Matterhorn® Warranty is subject to the accompanying terms and conditions. For covered Product, Quality Edge will, at its option, repair or replace the failing Product or make a pro rata refund of the initial purchase price for the defective portion of the Product. For the original owner, the Matterhorn® Warranty covers all materials and labor incurred within the defined lifetime and supplied by Quality Edge. For any subsequent owner, please see the transfer process and coverage above. The materials and labor covered by this Warranty include the Product, related flashing system, and labor to tear off and install replacement product, if a replacement is provided.

Warranty Registration

To better serve our customers, ensure proper coverage, and facilitate transfers, this Matterhorn Warranty must be registered with Quality Edge. The Certification and Registration Card attached must be completed, signed by the contractor and owner, and mailed to Quality Edge, 2712 Walkent Drive, Walker, MI 49544 within thirty (30) days after completion of the product installation. You can also register online at <http://matterhornmetalroofing.com/matterhorn-warranty>. The owner is responsible for submitting this information to the company.

Warranty Notice

If the Product exhibits a defect covered by the Matterhorn® Warranty, the property owner must make a claim in writing by registered or certified mail, within the warranty period and within thirty (30) days following discovery of the defect, to Quality Edge, Warranty Services Department, 2712 Walkent Drive NW, Walker, MI 49544, describing the defect and providing the owner's name, property address, installation date, and purchase date. As a condition to any claim under this Warranty, Quality Edge may also request photographs, questionnaire, estimates, or samples of the Matterhorn® Product; and its agents must be provided access for inspection, testing, repair and/or replacement, if requested. Failure to provide the appropriate notice, or failure to provide reasonable access or imposing unreasonable conditions on access, will constitute an absolute waiver and release of all claims the property owner may have, and Quality Edge will have no liability, under this Matterhorn® Warranty or otherwise, for that claimed defect. Reasonable time should be allowed for inspection, repair, or replacement purposes expected. If Quality Edge, in its sole discretion, determines to replace any defective portion of its Product, and if the Product as originally installed is no longer available, Quality Edge will have the right to substitute product that, in its determination, is of equal or comparable quality. A color variance may occur between any new replacement product in comparison to the originally installed product due to weathering exposure and is not indicative of defective product. If, at Quality Edge's sole option, a refund is given to the property owner, the Matterhorn® Warranty will terminate. Any refund will be limited to the original purchase price of the Product.

Warranty Limitations

There are no other warranties other than that express warranty stated herein. No employee, representative, or agent of Quality Edge, nor any other person, including any installer, contractor, or applicator, has the authority to modify or expand this Matterhorn® Warranty, to waive any limitations, conditions, or exclusions, or to assume or incur on behalf of Quality Edge any obligation or liability in place of or in addition to the warranty. THERE IS NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE FULL EXTENT DISCLAIMER IS PERMITTED BY LAW. IN ANY EVENT, ANY IMPLIED WARRANTY THAT MAY ARISE BY LAW IS LIMITED IN DURATION TO THE TERM HEREIN. THE REPAIR, REPLACEMENT, OR REFUND PROVIDED HEREIN IS EXCLUSIVE AND IN LIEU OF ALL OTHER REMEDIES. QUALITY EDGE WILL HAVE NO LIABILITY TO ANYONE FOR CONSEQUENTIAL, SPECIAL, INCIDENTAL, INDIRECT, EXEMPLARY, OR PUNITIVE DAMAGES OF ANY KIND WHATSOEVER, INCLUDING WITHOUT LIMITATION PROPERTY DAMAGE, LOST PROFITS, LABOR COSTS, OR ANY OTHER PECUNIARY DAMAGE, WHETHER DUE TO ANY DEFECT IN THE PRODUCTS, BREACH OF THIS AGREEMENT, DELAY, NON-DELIVERY, NON-PERFORMANCE, RECALL, OR ANY OTHER REASON. ALL CLAIMS FOR NEGLIGENCE AND FOR FAILURE OF ESSENTIAL PURPOSE ARE EXPRESSLY WAIVED, RELEASED, AND EXCLUDED. UNDER NO CIRCUMSTANCES WILL QUALITY EDGE'S LIABILITY FOR ANY DEFECT IN THE GOODS, WHETHER BASED ON CONTRACT, TORT, WARRANTY, OR ANY OTHER THEORY, EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT AND LABOR COSTS AVAILABLE UNDER THIS WARRANTY. THESE PROVISIONS PROVIDE SPECIFIC LEGAL RIGHTS AND LIMITATIONS. SOME MAY NOT APPLY BASED ON STATE OR FEDERAL LAW, AND OTHER LEGAL RIGHTS MAY EXIST. THE CUSTOMER OR OWNER ACKNOWLEDGES THESE LIMITATIONS AND WAIVERS, DECLARES THAT THEY HAVE BEEN READ AND UNDERSTOOD, AND AGREES TO BE SO BOUND. ANY PAYMENT FOR OR REGISTRATION OF THE PRODUCT SIGNIFIES THAT CUSTOMER OR OWNER HAS VOLUNTARILY AND KNOWINGLY CONSENTED TO ALL TERMS.

Additional Consumer Rights

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO SUCH A LIMITATION MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THAT LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

Warranty Exclusions

This Matterhorn® Warranty applies only to Matterhorn® painted metal roof panels installed in the fifty (50) United States and District of Columbia. This Warranty does not cover any other costs, damages, defects, or failures, including without limitation those caused by occurrences beyond Quality Edge's control; settlement of a structure; failure of the structure (including foundations and walls); use of incompatible accessories; faulty or improper installation (including failure to comply with any Quality Edge written instructions); any re-installation of the products; faulty or improper building designs; improper ventilation; inadequate roof deck slope or drainage; inadequate underlayment; roof traffic; normal weathering; use of harsh or abrasive chemicals, salt based chemicals (snow melt products), chemical pollutants, corrosive or finish-damaging or product-damaging materials, such as paints, aliphatic and aromatic solvents, chlorinated hydrocarbons, turpentine, oils, metals, or organic or inorganic materials; animals or insects; fire; flood; standing water; lightning; windblown objects; earthquake; hurricanes; non-covered hail; corrosive atmospheres such as those contaminated with chemical fumes, pollution, acid rain; or salt spray, either directly applied or in the atmosphere, atmospheric conditions or weather of catastrophic nature as defined by the U.S. Weather Bureau; other acts of God; war; vandalism; attachment/adherence of items such as snow guards or solar panels to the product; intentional or negligent acts; unreasonable use or misuse; uses other than normal roof applications; improper handling, shipment, or storage. This Warranty also does not cover damage to any building (interior or exterior) or personal property contained therein; tear-off, removal, or disposal of Quality Edge or other products; removal or abatement of asbestos; damage caused by installation, maintenance, or use of equipment on the roof, such as air conditioners, heating units, solar panel systems, satellite equipment, antennas, power lines, or tools; or leaks; or damage to products from any cause other than inherent manufacturing defects. The geographic location, the quality of the atmosphere, and other local factors over which Quality Edge has no control, may contribute to the severity of conditions. As with all standard coating warranties, industry standards and best practices, products are not suggested for use within 1500 feet of salt water, salt spray, or salt fog and are not warranted within these distances. Installing next to treated lumber, use with dissimilar metals, or painting the specially coated product will void the Matterhorn® Warranty. Crazeing or slight cracking that occurs on tightly roll formed edges or break bends of severe embossing is accepted as standard, not defective. Normal weathering, ordinary wear-and-tear, and the natural aging process may cause the colored surface to uniformly fade, darken, chalk, or acquire a surface accumulation of dirt and stains, or to lift, warp, surface crack, or acquire other minor imperfections that do not jeopardize the building's structural integrity or cause leakage, so these conditions are not covered. Non-uniform fading and color change, shading, discoloration, or damage resulting from unequal exposure of the building products to the sun, elements, or other things outside Quality Edge's control are not covered, including without limitation mildew, moss, algae, fungus, overhanging trees, leaves, needles, branches, animal feces or debris.

Period of Limitations

No claim, suit, or other proceeding arising out of or related to the Quality Edge Product or these terms, including without limitation this Matterhorn® Warranty, may be brought by the property owner (original or second) or anyone else after one (1) year from the date it accrues.

Miscellaneous

If any provision or individual term herein is invalid or unenforceable under any applicable law, the provision or term will be ineffective to that extent and for the duration of the illegality, but the remaining provisions and terms will be unaffected. These terms will be binding on the original purchaser/property owner and any second property owner receiving a transfer of the Warranty, and Quality Edge, as well as any representatives and successors.

Quality Edge's Rights

Quality Edge has all rights and remedies given to sellers by applicable law, and its rights and remedies are cumulative and may be exercised from time to time. No waiver or novation by Quality Edge will be effective unless in writing signed by Quality Edge. Quality Edge will not lose any right because it has not exercised that right in the past.

QUALITY EDGE MATTERHORN® WARRANTY CERTIFICATION AND REGISTRATION CARD

This Matterhorn Warranty is valid only after this Certification and Registration Card is completed by the contractor and property owner and mailed to Quality Edge within thirty (30) days after completion of the installation of Quality Edge products. The owner is responsible for submitting this information to the company. PLEASE PRINT CLEARLY AND COMPLETE THE ENTIRE FORM. KEEP A COPY FOR YOUR RECORDS. Mail to: Quality Edge, 2712 Walkent NW, Walker, MI 49544.

Product & Installation Information

Brand and Product Installed: _____

Date of Purchase: _____

Date of Installation: _____

Property Owner Information & Certification

Property Owner: _____

Installed Address: _____

Phone Number: _____

I have received, read, and agree to the terms of the Quality Edge, Inc. Matterhorn® Lifetime Limited Warranty.

Printed Name: _____

Signature of Owner: _____

Installing Contractor Information & Certification

Name: _____

Business: _____

Address: _____

Phone Number: _____

This will certify that Quality Edge Matterhorn® painted metal roof products manufactured by Quality Edge have been installed at the address and on the date listed above and that the owner whose name appears above qualifies for the Quality Edge Matterhorn Lifetime Limited Warranty. I have supplied a copy of the Warranty Certificate to the owner.

Signature of Contractor: _____

Transfer Information (As Applicable) & Certification

New Property Owner: _____

Installed Address: _____

Phone Number: _____

I have received, read, and agree to the terms of the Quality Edge, Inc. Matterhorn® Lifetime Limited Warranty.

Printed Name: _____

Signature of New Owner: _____