

HOMEOWNERS:

Congratulations on your selection of Monitor Series Windows. We are certain you will have many years of enjoyment from your new, energy efficient, maintenance-free, vinyl replacement windows. We believe that quality makes the difference and have done our best to provide you with the best value replacement window available today.

NEVER NEEDS PAINTING —

To clean, simply use soap and water. Other cleaners, including turpentine or denatured alcohol, are also acceptable. For stubborn stains don't hesitate to use a common household cleanser.

SCREENS — Your screens are manufactured of the best materials. Neither rain, snow nor constant sunshine will affect the frame or mesh, so they never need to be removed unless you desire.



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Energy Efficient / Maintenance-Free
Window Systems

Monitor Series Limited Window Warranty

INSTALLED BY:

(Dealer's Name)

(City)

(State)

ISSUED TO:

(Property Owners)

(Property Address)

(City)

(State)

(Zip)



Original Inv # _____
Date Installed _____

Energy Efficient / Maintenance-Free Replacement Windows Systems

Lifetime Limited Warranty For As Long As You Live in Your Home

GREAT LAKES WINDOW, INC. warrants to you, the original purchaser of the Monitor Series window, that this product will be free from defects in material and workmanship for as long as you own and reside in the home in which the products were installed as follows:

BASIC WINDOW UNIT — LIFETIME

The rigid vinyl in the window is warranted against chipping, cracking, peeling, pitting or blistering, for as long as you own and reside in the house in which these products were installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism or other external forces.

MOVING PARTS — FIVE YEARS

Moving parts, such as balances that are used on double-hung windows and locking mechanisms used in all windows, are warranted for five (5) years in the house in which the windows were installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism or other external forces.

FIBERGLASS SCREENS — TEN YEARS

The materials used in manufacturing screens are warranted for ten (10) years in your present home. This warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism or other external forces. The warranty shall be limited to providing you with new screen material and/or frames or spline for any manufacturing defect in the screen.

INSULATED GLASS UNIT — THIRTY YEARS

The sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit, for a period of thirty (30) years from the date of installation. Should glass fail prior to year 10, then Great Lakes Window, Inc. will provide you with a replacement sealed glass unit at no charge. Should the glass fail after year 10, as described above, then Great Lakes Window, Inc. will charge you a fixed percentage of the company's selling price for insulated glass at that time, according to the following formula:

Years 11 through 15	— 50%
Years 16 through 20	— 70%
Years 21 through 25	— 80%
Years 26 through 30	— 90%

PROCEDURE

The procedure for obtaining performance of the warranty obligation is simple. If any part of the product described above should fail, just forward that part prepaid to our corporate headquarters. Upon inspection of this part to make sure it failed because of manufacturing defects, a new replacement part will be forwarded to you at no charge. However, some parts are impractical to ship to our factory for inspection, such as insulated glass, or structural vinyl members of the product. Please consult the Great Lakes Window, Inc. Customer Service Department, for a determination as to whether or not such components need to be shipped to our factory. Great Lakes Window, Inc. reserves the right for final approval on warranty claims involving such components. A visual inspection by an authorized representative of Great Lakes Window, Inc. may or may not be required. If an inspection is necessary and substantiates that the material has failed, and is covered under the warranty, a replacement part will be shipped to our designated distributor closest to you at no charge, except for the freight involved. It is then the customer's obligation to pick up the part at our distributor's location. The same procedure pertaining to shipment of parts to a distributor at no charge except for freight, and consumer's obligation to pick up the part at our distributor's location applies even when an inspection of the component is not required.

MATERIALS COVERED BY THE TERMS OF THIS LIMITED WARRANTY WILL BE PROVIDED AT NO CHARGE. HOWEVER, THERE COULD BE A LABOR SERVICE CHARGE BILLED BY THE INSTALLING DISTRIBUTOR. DUE TO TECHNOLOGICAL PRODUCT ADVANCES, REPLACEMENT ITEMS MAY DIFFER SLIGHTLY FROM THE ORIGINAL WINDOW PART. HOWEVER, THE REPLACEMENT PARTS SUPPLIED BY GREAT LAKES WINDOW, INC. WILL ALWAYS BE OF EQUAL OR GREATER VALUE THAN THE ORIGINAL PART THEY REPLACE. THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND EXTENDS ONLY TO THE ORIGINAL CONSUMER'S PURCHASE. IN NO EVENT SHALL GREAT LAKES WINDOW, INC. BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR ANY DELAYS IN THE PERFORMANCE OF THIS WARRANTY DUE TO CIRCUMSTANCES BEYOND ITS CONTROL.

NOTE: Windows which exceed the manufacturer's specified size limitations are not covered under this warranty. This warranty covers only the Great Lakes Window, Inc. Monitor Series replacement windows.

CONDENSATION

Condensation on any window or patio door is the natural result of excessive moisture in the house, and does not indicate a defective or faulty installation. It is even possible for frost to appear on a window as a result of excessive condensation in cold weather. No window can prevent condensation if the humidity level in your home is too high.

CONDENSATION IS NOT THE RESULT OF A DEFECTIVE OR FAULTY INSTALLATION, IT IS THE RESULT OF EXCESS HUMIDITY. Additional information concerning condensation is available upon request.

COLOR

The vinyl will maintain its manufactured color closely as it ages; however, atmospheric pollution and residues deposited on the window can temporarily discolor it. Mild soaps or detergents are usually all that are necessary to restore its brilliant manufactured color.

CAULKING

On some installations caulking is used to seal the frames or trim packages against water and/or air penetration. Caulking is not considered part of the product, and therefore is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the homeowner.

NOTE: Some states do not allow limitations on how long an implied warranty or the exclusions and limitations of incidental or consequential damages lasts, so the above limitations or exclusions may not apply to you.

This lifetime limited warranty shall not be effective unless you complete and return the attached registration card within 30 days of installation.

This limited warranty may be validated by having the Registration Certificate signed by the original Purchaser-Property Owner and the Dealer, and mailed to Great Lakes Window, Inc. within thirty (30) days of the completed installation.

Warranted by:
Great Lakes Window, Inc.
P.O. Box 1896
Toledo, Ohio 43603-1896